Service Pathway - Maternal-Newborn Care Spectrum

(Pregnancy to Postnatal)

~ Eastern Ontario Region ~

(Stormont, Dundas, Glengarry, Prescott/Russell & Akwesasne)

Pregnancy Confirmation/Test

- Pharmacy
- Walk-in Clinic
- Family Medicine: Private Practices
- Family Health Teams: <u>Lower Outaouais FHT</u> (Hawkesbury); <u>Plantagenet FHT</u> (Plantagenet); <u>Clarence-</u> <u>Rockland FHT</u> (Rockland)
- Community Health Centres: <u>Centre de santé communautaire de l'Estrie</u> (Alexandria, Bourget, Cornwall, Crysler, Embrun); <u>Seaway Valley Community Centre</u> (Cornwall)
- Aboriginal Health Access Centres: Akwesasne Medical Clinic, Kawehnoke Medical Clinic
- Diagnostic Imaging Clinics (hospital or community)
- Medical Laboratories (hospital or community)
- Eastern Ontario Heath Unit: <u>Young Adult Centre</u> (Alexandria, Casselman, Cornwall, Hawkesbury, Vankleek Hill, Rockland, Winchester)

Prenatal Care

- OB/GYN: Private Practices
- Family Medicine: Private Practices
- Midwifery Practices: <u>Gentle Beginnings Midwifery</u> (Cornwall, Winchester, Embrun); <u>East Ottawa Midwives</u> (Ottawa)
- Family Health Teams: <u>Lower Outaouais FHT</u> (Hawkesbury); <u>Plantagenet FHT</u> (Plantagenet); <u>Clarence-</u> <u>Rockland FHT</u> (Rockland)
- Community Health Centres: <u>Centre de santé communautaire de l'Estrie</u> (Alexandria, Bourget, Cornwall, Crysler, Embrun); <u>Seaway Valley Community Centre</u> (Cornwall)
- Aboriginal Health Access Centre: Akwesasne Medical Clinic (Kanatakon), primary care physician
- Hospital Outpatient Clinics: Hawkesbury General Hospital Obstetric Clinic
- Diagnostic Imaging Clinics (hospital or community)
- Medical Laboratories (hospital or community)
- Children's Aid Society Stormont, Dundas & Glengarry (Cornwall)
- Valoris for Children and Adults of Prescott-Russell (Plantagenet)

Prenatal/Nutrition/Parenting/Breastfeeding Education

- Eastern Ontario Health Unit:
 - o <u>Prenatal Classes</u>: Rockland, Hawkesbury, Cornwall, Casselman, Alexandria, Winchester
 - Online Prenatal Course "<u>A New Life</u>"
 - <u>Baby's Best Start</u> Canadian Prenatal Nutrition Program (CPNP): Rockland, Hawkesbury, Cornwall, Casselman, Alexandria, Winchester) * offers food vouchers (eggs, orange juice, milk and prenatal supplements)
 - <u>Feeding your Baby Information Session</u>: Rockland, Hawkesbury, Cornwall, Casselman, Alexandria, Winchester
 - <u>Green Food Box</u>: Casselman, Clarence-Rockland, Cornwall, Hawkesbury/Alfred, North Dundas, South Dundas, North Glengarry and North Stormont
 - <u>Nutri-Basket</u> (guided supermarket tours): Rockland, Hawkesbury, Cornwall, Casselman, Alexandria, Winchester

- o <u>Healthy Babies, Healthy Children</u>
- \circ $\;$ Health Line: 613-933-1375 or 1-800-267-7120 $\;$
- Baby's Best Start Pregnancy Support Group (Cornwall)
- La Leche League Eastern Ontario: <u>Cornwall</u>, <u>Winchester/Kemptville</u>, <u>Ottawa East</u>
- Community Health Centres: <u>Centre de santé communautaire de l'Estrie</u> (Alexandria, Bourget, Cornwall, Crysler, Embrun)
- Ontario Early Years Centres: Casselman, Embrun, Hawkesbury, Rockland, Alexandria, Cornwall, Long Sault, Morrisburg, Iroquois, Williamstown, Winchester
- Prenatal Tours: <u>Hawkesbury General Hospital</u>; <u>Cornwall Community Hospital</u>
- <u>Mohawk Council of Akwesasne</u>: Kanonhkwat'sheri:io Health and Social Facility
 - Community Health Program
 - One-to-one or group prenatal circles
 - One-to-one or group childbirth circles
 - One-to-one breastfeeding session(s)
 - Tahonata'karita'kie Healthy Arrivals Prenatal Food Vouchers
 - Ronatákaritenion Owiráshon:'a Ronatákaritenion Ratiksáokon: a Healthy Babies Healthy Children
 - Tetewatska:hon Green Food Box
 - Maternal Child & Nutrition Services: prenatal nutrition; postnatal nutrition; baby/infant/toddler/family nutrition services

Tekanikonrahwa:kon Wholistic Health and Wellness Program

- Traditional Medicines
- Traditional Birthing Classes
- Traditional Parenting for young families
- <u>Groupe Action for the children, family and community of Prescott-Russell</u>: Embrun, Hawkesbury, Rockland, Alfred-Bourget
- <u>Ottawa Birth and Wellness Centre</u> (Ottawa)
- <u>Children's Aid Society Stormont, Dundas & Glengarry</u> (Cornwall)
- <u>Valoris for Children and Adults of Prescott-Russell</u> (Plantagenet)
- <u>OMama</u> (app/website)
- <u>The Canadian Association of Family Resource Programs</u> (FRP Canada)
- Dad Central Ontario 24hr Cribside Assistance (online resource for fathers)
- EatRight Ontario Nutrition information and telephone line to speak with a Registered Dietitian

Childbirth

- Hospitals: <u>Hawkesbury General Hospital</u>; <u>Cornwall Community Hospital</u>; <u>Winchester District Memorial</u> <u>Hospital</u>
- <u>Ottawa Birth and Wellness Centre</u> (Ottawa)
- Midwifery practices: <u>Gentle Beginnings Midwifery</u> (Cornwall, Winchester, Embrun); <u>East Ottawa Midwives</u> (Ottawa)

Post-Partum/Post-Birth

- Family Medicine: Private practices
- OB/GYN: Private Practices
- Pediatricians : Private Practices
- Midwifery Practices: <u>Gentle Beginnings Midwifery</u> (Cornwall, Winchester, Embrun); <u>East Ottawa Midwives</u> (Ottawa)
- Family health teams: <u>Lower Outaouais FHT</u> (Hawkesbury); <u>Plantagenet FHT</u> (Plantagenet); <u>Clarence-</u> <u>Rockland FHT</u> (Rockland)
- Hospital outpatient clinics: Hawkesbury General Hospital <u>Newborn Follow-up Clinic</u>

- Eastern Ontario Health Unit:
 - Healthy Babies, Healthy Children
 - <u>Watch Me Grow Drop-In Centres</u>: Alexandria, Alfred, Casselman, Cornwall, Embrun, Hawkesbury, Morrisburg, Rockland, Winchester
 - o Immunization Clinics: Cornwall, Alexandria, Hawkesbury, Casselman, Winchester, Rockland
- Community Health Centres: <u>Centre de santé communautaire de l'Estrie</u> (Alexandria, Bourget, Cornwall, Crysler, Embrun); <u>Seaway Valley Community Centre</u> (Cornwall)
- Ontario Early Years Centres Casselman, Embrun, Hawkesbury, Rockland, Alexandria, Winchester, Cornwall, Long Sault, Morrisburg, Cornwall, Iroquois, Williamstown
- <u>Period of Purple Crying Program</u> (Partnership with EOHU and 3 Eastern Ontario birthing hospitals)
- <u>Mohawk Council of Akwesasne</u>: Kanonhkwat'sheri:io Health & Social Facility Community Health Program
 - Ronatákaritenion Owiráshon:'a Ronatákaritenion Ratiksáokon:'a Healthy Babies Healthy Children Home visiting services
 - Community Health Nurse home visiting services
 - Community Health Representative

Tekanikonrahwa:kon Wholistic Health and Wellness Program

- Aboriginal Health Access Centres: Akwesasne Medical Clinic, Kawehnoke Medical Clinic (primary care providers/nurse practitioners/ pediatrician/ well child clinics)
- Mohawk Council of Akwesasne

Home Care Program

- Home care nursing services
- Home support: personal support workers
- <u>Nipissing District Developmental Screen</u>

Breastfeeding Support

- Eastern Ontario Health Unit:
 - Healthy Babies, Healthy Children
 - <u>Watch me Grow Drop-In Centres</u>: Alexandria, Alfred, Casselman, Cornwall, Embrun, Hawkesbury, Morrisburg, Rockland, Winchester
 - Health Line: 1-800-267-7120
- Midwifery Practices: <u>Gentle Beginnings Midwifery</u> (Cornwall, Winchester, Embrun); <u>East Ottawa Midwives</u> (Ottawa)
- La Leche League Eastern Ontario: <u>Cornwall</u>, <u>Winchester/Kemptville</u>,
- Community Health Centres: <u>Centre de santé communautaire de l'Estrie</u> (Alexandria, Bourget, Cornwall, Crysler, Embrun); <u>Seaway Valley Community Centre</u> (Cornwall)
- <u>Mohawk Council of Akwesasne</u>: Kanonhkwat'sheri:io Health & Social Facility <u>Community Health Program</u>
 - Certified Lactation Counsellors (CLC) Monday-Friday, 8:00 a.m. to 4 p.m. (Except holidays)
 - o IBCLC: After hours, Evening & Weekends by Referral Only. Call CLC.
- Lactation Consultants Private Practices: Lyne Lacroix: 613-361-7441 (Prescott-Russell, Stormont, Dundas and Glengarry); Carol Branchaud: 613-360-2197 (Cornwall)
- Telehealth Ontario 24/7 Breastfeeding Support: 1-866-797-0000 or TTY 1-866-797-0007
- Breast pump rental services: <u>Medela</u>, Jean Coutu (Cornwall, Hawkesbury, Rockland), <u>Ontario Medical</u> <u>Supply</u> (Ottawa), Shoppers Home Health Care (Ottawa)
- <u>Best Start Resource Centre</u> (Free, Bilingual Online Breastfeeding Course)
- Motherisk: Medication and Breastfeeding: 1-877-439-2744; Alcohol and Substance: 1-877-327-4636 or
- Breastfeeding Inc-Jack Newman

Additional Services Accessed by Women/Families

Fetal Anomalies or Life Limiting Diagnosis

- The Ottawa Hospital: <u>Maternal Fetal Medicine Clinic</u>, <u>Ultrasound Unit: Obstetrics and Gynaecology</u> *offers diagnostic and therapeutic services (ultrasound, amniocentesis, chorionic villi sampling, cordocentesis, fetal echocardiography, Doppler studies)
- CHEO Regional Genetics Program
- <u>Roger Neilson House</u> *offer perinatal hospice, end of life care, respite care, grief support and bereavement care

Perinatal Loss (Miscarriage, Termination of Pregnancy, Stillbirth, Neonatal Death)

- The Ottawa Hospital: Maternal Fetal Medicine Clinic,
- <u>CHEO Regional Genetics Program</u>
- <u>Roger Neilson House</u> * grief support and bereavement care
- Bereaved Families of Ontario <u>Cornwall region</u>
- Mohawk Council of Akwesasne: Kanonhkwat'sheri:io Health & Social Facility <u>Tekanikonrahwa:kon Wholistic Health and Wellness Program</u>
 - Traditional Medicines
 - Mental Health Services
- <u>Pregnancy and Infant Loss Network</u> (PAIL Network)

Preterm Birth

- CHEO: Neonatal Follow-up clinic
- Ottawa Children's Treatment Centre (Cornwall)
- Hawkesbury & District Hospital: <u>Children's Rehabilitation Program of Eastern Ontario</u>
- Mohawk Council of Akwesasne: Kanonhkwat'sheri:io Health & Social Facility <u>Department of Health: Non-Insured Health Benefits</u>
 - Financial support for lodging, transportation costs of families with high-risk pregnancies and pre-term birth

High Risk Pregnancies

- The Ottawa Hospital: <u>Maternal Fetal Medicine/High Risk Pregnancy Unit</u>; <u>Placenta Health Clinic</u>; <u>Special Pregnancy Unit</u> *Type 1 & 2 diabetes, gestational diabetes, thyroid disease, hypertension and other medical conditions; <u>Division of Neonatology</u> * antenatal consultation clinic (provide counseling, education and support to families and formulate postnatal management plans)
- Mohawk Council of Akwesasne: Kanonhkwat'sheri:io Health & Social Facility Department of Health: Non-Insured Health Benefits
 - Financial support for lodging, transportation costs of families with high-risk pregnancies and preterm birth.

Adoption and Foster Care

- <u>Valoris for Children and Adults of Prescott-Russell</u> (Plantagenet)
- Children's Aid Society Stormont, Dundas & Glengarry (Cornwall)
- <u>Adoption Council of Canada</u> (Ottawa)
- <u>Adoption Council of Ontario</u> (Toronto)
- <u>Ministry of Community and Social Services</u> (Toronto)
- Mohawk Council of Akwesasne: Kanonhkwat'sheri:io Health & Social Facility
- Department of Community and Social Services: Akwesasne Child and Family Services Program
 - S.A.F.E structured analysis family evaluation
 - o P.R.I.D.E Training
- Mohawk Council of Akwesasne: Justice Department
 - o Legal Counsel for preparation of Custody and Control Documents

Family Violence, Sexual Assault, Woman Abuse, Child Abuse and Welfare

- <u>Naomi's Family Resource Centre</u> (Winchester)
- Assaulted Women's Helpline: 1-866-863-0511 or TTY 1-866-863-7868
- Maison Interlude House (Hawkesbury, Alexandria)
- <u>Maison Baldwin House</u> (Cornwall)
- Cornwall Community Hospital: <u>Assault and Sexual Abuse Program</u>
- <u>Hawkesbury General Hospital</u> Counselling Service of Prescott-Russell for Women Victims/Survivors of Sexual Assault (Hawkesbury)
- <u>Counselling and Support Services of Stormont, Dundas and Glengarry</u> (Cornwall)
- <u>Centre Novas</u> –CALACS francophone de Prescott-Russell (Casselman)
- <u>Sexual Assault Support services for Women of SDG&A</u> (Cornwall)
- Mohawk Council of Akwesasne: Kanonhkwat'sheri:io Health & Social Facility Department of Community and Social Services
 - Akwesasne Child and Family Services Program
 - Department of Community and Social Services: Iethinisten:ha Akwesasne Family Wellness Program
 - Residential Program for Women & Children who have been Victims of or Exposed to Abuse
 - o 24 hour Crisis Line 1-800-480-4208
 - Referrals, Advocacy, Support and Education
 - o Domestic Violence Education: Individual or Group
 - Cultural and Traditional Teachings
 - Outreach Programming
 - Men for Change Program
- Children's Aid Society Stormont, Dundas & Glengarry (Cornwall)
- <u>Valoris for Children and Adults of Prescott-Russell</u> (Plantagenet)
- <u>Femaide</u> Ligne de Soutien pour Femmes touchées par la Violence
- Assaulted Women's Helpline: 1-866-863-0511 or TTY 1-866-863-7868

Shelter and Transitional Housing

- Maison Interlude House (Hawkesbury, Alexandria)
- <u>Naomi's Family Resource Centre</u> (Winchester)
- <u>Maison Baldwin House</u> (Cornwall)
- Mohawk Council of Akwesasne: <u>lethinisten:ha Akwesasne Family Wellness Program</u>

Drug, Alcohol and Smoking

- Addiction Services of Eastern Ontario
- Cornwall Community Hospital: <u>Community Addiction and Mental Health Centre</u>
- Drug and Alcohol Helpline: 1-800-565-8603
- Centre for Addiction and Mental Health (CAMH)
- The Ottawa Hospital: Maternal Fetal Medicine/High Risk Pregnancy Unit
- Eastern Ontario Health Unit: <u>MyQuit.ca</u>; <u>Quit Smoking Online</u>
- Motherisk (Alcohol and Substance): 1-877-4636
- <u>Al-Anon/Alateen Family Groups</u> Stormont, Dundas and Glengarry, Prescott-Russell (Ottawa)
- <u>Alcoholics Anonymous</u> (Hawkesbury, Cornwall, Williamstown, Lancaster, Winchester, Moose Creek, Casselman, Russell, Metcalfe)
- <u>Canadian Mental Health Association</u>
- <u>Change for Health Care</u> (Cornwall)
- Cornwall Community Hospital: Addiction Services, Community Withdrawal Management Services
- <u>Seaway Valley Community Centre</u> (Cornwall)
- Hawkesbury General Hospital: <u>Community Mental Health and Addiction Services</u> (Rockland, Hawkesbury, Casselman)
- Mohawk Council of Akwesasne: Kanonhkwat'sheri:io Health & Social Facility Department of Health: Community Health Program
 - Tobacco Cessation Services

Department of Health: Tekanikonrahwa:kon Wholistic Health and Wellness Program

- Drug and Alcohol Assessment
- One-to-One Counselling
- Out-Patient Program
- o In-Patient Referrals
- o Aftercare Services
- Co-dependency Services
- Smoking Addiction Services
- o Relapse Prevention
- o Youth Alcohol and Drug Preventative Education

Perinatal Mental Health Issues

- Psychotherapists: Private Practices
- Psychologists: Private Practices
- Individual, Couple and Family Therapists: Private Practices
- Psychiatrists: Private Practices
- Centre de santé communautaire de l'Estrie (Alexandria, Bourget, Cornwall, Crysler, Embrun)
- <u>Canadian Mental Health Association Champlain East</u> (Hawkesbury, Cornwall)
- Cornwall Community Hospital: <u>Mental Health Services</u>
- <u>Children's Aid Society Stormont, Dundas & Glengarry</u> (Cornwall)
- <u>Valoris for Children and Adults of Prescott-Russell</u> (Plantagenet)
- <u>Prescott-Russell Community Mental Health Centre Hôpital Montfort</u> (Rockland)
- <u>Centre Royal-Comtois</u> (Hawkesbury)
- Child, Youth and Family Crisis Line for Eastern Ontario: 613-260-2360 or 1-877-377-7775
- Mohawk Council of Akwesasne: Kanonhkwat'sheri:io Health & Social Facility Department of Health: Tekanikonrahwa:kon Wholistic Health and Wellness Program
 - Aboriginal Health Access Centres: Akwesasne Medical Clinic, Kawehnoke Medical Clinic (Primary Care Providers/Nurse Practitioners/ Pediatrician/ Well Child Clinics)
 - Mental Health and Addiction Services
 - o Traditional Medicines
- Distress Centre: 613-238-3311